



**ORIX Life Expands Health and Medical Consultation Service**  
**Launch of Industry-First “Appointment Phone Consultation Service with a Registered Dietitian”**  
**~ Chat consultations on health, nursing care, and other topics, and web-based reservations for second opinions, also now available ~**

TOKYO, Japan - July 3, 2023 - ORIX Life Insurance Corporation (“ORIX Life”) announced today that it will launch the “Appointment phone consultation service with registered dietitian” for customers who have suffered from myocardial infarction or brain infarction and have received benefits for hospitalization, surgery, etc. This service is the first of its kind in the industry.\*<sup>1</sup>

The “Appointment phone consultation service with a registered dietitian” is part of the “Counseling Service for prevention of deterioration and recurrence”<sup>\*2</sup>, which has been available as a supplementary service for ORIX Life’s products since 2018. A registered dietitian will provide free individualized and specific advice tailored to the customer’s situation, lifestyle, dietary preferences, etc., for customers who have suffered a myocardial infarction, brain infarction, or other similar condition and would like to receive a consultation. Of the customers who have used the “Counseling Service for prevention of deterioration and recurrence” to date, approximately 30%<sup>\*3</sup> of the consultations are related to “prevention of recurrence (diet).” By providing more specialized and specific advice for customer consultations, ORIX Life will assist customers in resolving their problems and provide them with even greater support for their health.

In addition, the “24-hour phone health consultation service” and “Nursing care and dementia support service” of Health and Medical Care Consultation Services<sup>\*4</sup> will now allow customers to consult with health counselors (public health nurses, nurses, etc.) not only by phone but also by chat messages. Furthermore, for the “Second opinion service,” customers will be able to apply for appointment arrangements online. Customers who may feel uncomfortable communicating their medical conditions over the phone, or who have questions that are difficult to discuss over the phone, will be able to use various services according to their circumstances.

ORIX Life will continue to provide customer-oriented services and strive to be an insurance company that customers can trust.

\*1 This is the first service in the industry to offer a guaranteed telephone consultation with a registered dietitian by reserving a date and time in advance.

\*2 Outline of the “Counseling Service for prevention of deterioration and recurrence”:  
<https://www.orixlife.co.jp/customer/support/prevention/> (in Japanese)

\*3 Percentage calculated based on the number and content of consultations for the “Counseling Service for prevention of deterioration and recurrence” from January 2021 onward

\*4 Details of ORIX Life’s Health and Medical Care Consultation Services: <https://www.orixlife.co.jp/customer/support/> (in Japanese)  
All services mentioned in this news release are provided by T-PEC Corporation.

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**About ORIX:**

ORIX Corporation (TSE: 8591; NYSE: IX) is a financial services group which provides innovative products and services to its customers by constantly pursuing new businesses.

Established in 1964, from its start in the leasing business, ORIX has advanced into neighboring fields and at present has expanded into lending, investment, life insurance, banking, asset management, automobile related, real estate and environment and energy related businesses. Since entering Hong Kong in 1971, ORIX has spread its businesses globally by establishing locations in 28 countries and regions across the world.

Going forward, ORIX intends to utilize its strengths and expertise, which generate new value, to establish an independent ORIX business model that continues to evolve perpetually. In this way, ORIX will engage in business activities that instill vitality in its companies and workforce, and thereby contribute to society. For more details, please visit our website: <https://www.orix.co.jp/grp/en/>

(As of March 31, 2023)

**Caution Concerning Forward Looking Statements:**

These documents may contain forward-looking statements about expected future events and financial results that involve risks and uncertainties. Such statements are based on our current expectations and are subject to uncertainties and risks that could cause actual results that differ materially from those described in the forward-looking statements. Factors that could cause such a difference include, but are not limited to, those described under “Risk Factors” in the Company’s annual report on Form 20-F filed with the United States Securities and Exchange Commission and under “(4) Risk Factors” of the “1. Summary of Consolidated Financial Results” of the “Consolidated Financial Results April 1, 2022 – March 31, 2023” furnished on Form 6-K.