



## **ORICON Customer Satisfaction Survey in “Nonbank Credit Card Loan” Rankings ORIX Credit Takes No. 1 Spot Overall**

TOKYO, Japan - February 1, 2022 - ORIX Credit Corporation (“ORIX Credit”) announced today that it was chosen for the top spot overall in the 2022 ORICON Customer Satisfaction Survey in “Nonbank Credit Card Loan” Rankings. The overall top ranking was awarded to ORIX Credit for the second time after three years.

The rankings consist of seven evaluation items, and ORIX Credit was highly evaluated in “interest rate,” “easy repayment,” and “support service” and chosen for the top spot overall.

In order to flexibly meet various financial needs of customers, the company’s credit card loan products are set in a wide range, including loan limits from 200,000 to 8,000,000 yen and interest rates from 1.7% to 17.8%. In addition, customers can obtain and repay loans through about 173,000\*<sup>1</sup> cash dispensers (CDs) and ATMs at convenience stores, banks, shinkin banks, and other locations in Japan. Further, setting up and changing a bank account for repayments can be completed online.\*<sup>2</sup> In these ways, the company has progressively expanded the services to improve customer convenience.

ORIX Credit will continue striving to develop products and services that meet customer needs.

\*<sup>1</sup> According to ORIX Credit in-house research based on the Japanese Bankers Association’s Financial Statistics “Annual Statistical Report on Settlement (2013 edition)”

\*<sup>2</sup> For further information, please refer to the news release: [“Immediate Loan Transfer Service Is Expanded and Available 24 Hours a Day, 365 Days a Year”](#) (December 2, 2021)(in Japanese)

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### **About ORIX:**

ORIX Corporation (TSE: 8591; NYSE: IX) is a financial services group which provides innovative products and services to its customers by constantly pursuing new businesses.

Established in 1964, from its start in the leasing business, ORIX has advanced into neighboring fields and at present has expanded into lending, investment, life insurance, banking, asset management, automobile related, real estate and environment and energy related businesses. Since entering Hong Kong in 1971, ORIX has spread its businesses globally by establishing locations in 28 countries and regions across the world.

Going forward, ORIX intends to utilize its strengths and expertise, which generate new value, to establish an independent ORIX business model that continues to evolve perpetually. In this way, ORIX will engage in business activities that instill vitality in its companies and workforce, and thereby contribute to society. For more details, please visit our website: <https://www.orix.co.jp/grp/en/>

(As of September 30, 2021)

### **Caution Concerning Forward Looking Statements:**

These documents May contain forward-looking statements about expected future events and financial results that involve risks and uncertainties. Such statements are based on our current expectations and are subject to uncertainties and risks that could cause actual results that differ materially from those described in the forward-looking statements. Factors that could cause such a difference include, but are not limited to, those described under “Risk Factors” in the Company’s annual report on Form 20-F filed with the United

States Securities and Exchange Commission and under “(4) Risk Factors” of the “1. Summary of Consolidated Financial Results” of the “Consolidated Financial Results April 1, 2020 – March 31, 2021.”