



ORIX Credit Introduces Online Chat Tool on Website

TOKYO, Japan - June 30, 2020 - ORIX Credit Corporation (“ORIX Credit”) announced today that it has introduced an online chat tool for the purpose of smoothening inquiry handling and customer communication.

A chat window has been added to ORIX Credit’s website, and operators answer questions from customers through the chat screen. Inquiries about topics such as details regarding loan products as well as receipt and repayment procedures can be made using computers, smartphones, and other devices.

ORIX Credit has been undertaking the digitization of operations aimed at improving customer convenience and productivity, including the introduction of an automatic voice system that notifies customers who could not repay on due date as well as an electronic system for internal decisions.

Going forward, ORIX Credit will continue to work on creating products and services that are easy to use for customers.

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About ORIX:

ORIX Corporation (TSE: 8591; NYSE: IX) is a financial services group which provides innovative products and services to its customers by constantly pursuing new businesses.

Established in 1964, from its start in the leasing business, ORIX has advanced into neighboring fields and at present has expanded into lending, investment, life insurance, banking, asset management, automobile related, real estate and environment and energy related businesses. Since entering Hong Kong in 1971, ORIX has spread its businesses globally by establishing locations in 37 countries and regions across the world.

Going forward, ORIX intends to utilize its strengths and expertise, which generate new value, to establish an independent ORIX business model that continues to evolve perpetually. In this way, ORIX will engage in business activities that instill vitality in its companies and workforce, and thereby contribute to society. For more details, please visit our website: <https://www.orix.co.jp/grp/en/>

(As of March 31, 2020)

Caution Concerning Forward Looking Statements:

These documents May contain forward-looking statements about expected future events and financial results that involve risks and uncertainties. Such statements are based on our current expectations and are subject to uncertainties and risks that could cause actual results that differ materially from those described in the forward-looking statements. Factors that could cause such a difference include, but are not limited to, those described under “Risk Factors” in the Company’s annual report on Form 20-F filed with the United States Securities and Exchange Commission and under “(4) Risk Factors” of the “1. Summary of Consolidated Financial Results” of the “Consolidated Financial Results April 1, 2019 – March 31, 2020.”