

# ORIX Life Commences "Inheritance Support Service" for Smooth Inheritance Procedures and "Hospital Admission and Discharge Support Service, etc. (Housekeeping Services)" for Supporting Daily Life when in Hospital

Reliable expert staff providing support for customers' lives -

TOKYO, Japan - October 1, 2019 - ORIX Life Insurance Corporation ("ORIX Life") announced today that it has commenced its "Inheritance Support Service" and "Hospital Admission and Discharge Support Service, etc. (Housekeeping Services)" for customers who have ORIX Life insurance.

Through the Inheritance Support Service, customers are able to receive free telephone consultations on procedures for inheritance tailored to individual customers and answers to their questions from highly experienced expert staff in services provided by Brain Trust Co., Ltd. They can also request certified tax accountants, judicial scriveners, administrative scriveners and other experts to act on their behalf for a fee. The aim is to decrease the time taken for procedures and reduce anxiety when something happens to a customer or their family member by providing support for smooth inheritance procedures.

The Hospital Admission and Discharge Support Service, etc. (Housekeeping Services) enables customers to use services provided by NICHIIGAKKAN CO., LTD. at special discounted rates in preparing for hospitalization and being accompanied to hospital, as well as cleaning, shopping and general housekeeping in the customer's home while they are in hospital. Customers can also use various types of services at times other than hospital admission and discharge, according to their requirements, such as prenatal and postnatal housekeeping and child minding services.

ORIX Life believes that the most important thing is for customers to be happy and satisfied with their choice of ORIX Life. ORIX Life will continue providing services that cater for customers' needs as well as striving to be an insurance company that is trusted by customers.

[Outline of Inheritance Support Service]		
Service provider company	Brain Trust Co., Ltd. (Inheritance Procedures Support Center, West Japan Headquarters Operating Company)	
Outline of services	<ul> <li>Highly experienced inheritance professionals provide telephone consultations free of charge. If inheritance procedures are difficult for customers, they can request cooperating certified tax accountants, judicial scriveners, administrative scriveners and other experts to act on their behalf for a fee.</li> <li>* Advice can also be provided on inter vivos gifts and other pre-inheritance matters.</li> </ul>	
Eligible persons	Policyholders, insured persons, beneficiaries, and their respective family members (relatives in the second degree).	

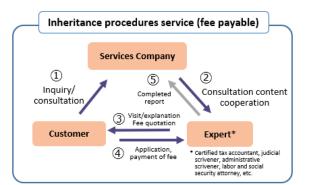
# [Outline of Inheritance Support Service]

### - How to Use the Service -



(Example Consultation Matters)

- I don't know what to start with in relation to inheritance
- I need advice on deciding who will be my heirs
- I want to renounce my inheritance but I don't know what the procedure is



## (Example Consultation Matters)

- I need a copy of my family register but as my legal domicile is far away I want someone to obtain it for me
- I can't take time off work so I want someone to act for me in carrying out all the inheritance procedures

\*For details of services and fees, etc. please visit the website of Brain Trust Co., Ltd. Brain Trust Co., Ltd. website: <u>https://www.souzoku-hyogo.com/</u>

Service provider company	NICHIIGAKKAN CO., LTD.
Outline of services	Customers can use the housekeeping agency services and other services provided by NICHIIGAKKAN for a discounted fee. Services are not limited to the time of hospital admission and discharge, and various services can be combined to provide customized services, depending on the requirements of customers.
Eligible persons	Policyholders, policyholders' family members (relatives in the second degree)

### [Outline of Hospital Admission and Discharge Support Service, etc. (Housekeeping Services)]

(Examples of Usage)

- Preparation for hospital admission and discharge, general housekeeping in your home while you are in hospital, looking after family members, etc.
- Prenatal and postnatal general housekeeping, child minding, etc.
- · Child minding, housekeeping and pickup and drop off at cram school and other classes
- \* ID is necessary for complimentary usage. Please check the ORIX Life Services Guide sent to you each year with the Notice of Policy Details.
- \* Details of the services and fees are available from the ORIX Life and NICHIIGAKKAN websites. ORIX Life website: <u>https://www.orixlife.co.jp/customer/housework/</u> NICHIIGAKKAN (Nichii Life) website: <u>http://www.nichiiweb.jp/kaji/</u>
- \* NICHIIGAKKAN has plans with various types of discounts, in addition to the ORIX Life complimentary discount. The ORIX Life Discount cannot be combined with other promotions and discount plans.

**Contact Information:** ORIX Corporation Corporate Planning Department Tel: +81-3-3435-3121

## About ORIX:

ORIX Corporation (TSE: 8591; NYSE: IX) is a financial services group which provides innovative products and services to its customers by constantly pursuing new businesses.

Established in 1964, from its start in the leasing business, ORIX has advanced into neighboring fields and at present has expanded into lending, investment, life insurance, banking, asset management, automobile related, real estate and environment and energy related businesses. Since entering Hong Kong in 1971, ORIX has spread its businesses globally by establishing locations in 37 countries and regions across the world.

Going forward, ORIX intends to utilize its strengths and expertise, which generate new value, to establish an independent ORIX business model that continues to evolve perpetually. In this way, ORIX will engage in business activities that instill vitality in its companies and workforce, and thereby contribute to society. For more details, please visit our website: <u>https://www.orix.co.jp/grp/en/</u> (As of March 31, 2019)

# **Caution Concerning Forward Looking Statements:**

These documents May contain forward-looking statements about expected future events and financial results that involve risks and uncertainties. Such statements are based on our current expectations and are subject to uncertainties and risks that could cause actual results that differ materially from those described in the forward-looking statements. Factors that could cause such a difference include, but are not limited to, those described under "Risk Factors" in the Company's annual report on Form 20-F filed with the United States Securities and Exchange Commission and under "(4) Risk Factors" of the "1. Summary of Consolidated Financial Results" of the "Consolidated Financial Results April 1, 2018 – March 31, 2019."